



Broker Bulletin

February | 2022

Broker Services

321.434.5265

HFBroker@HF.org

[hf-](https://www.healthfirst.com)

[brokers@plusoscar.co](mailto:brokers@plusoscar.com)

[m](https://www.healthfirst.com)

Commissions

**For plan year 2021
and prior**

Commissions@HF.org

**For plan year 2022
and beyond**

[hf-broker](https://www.healthfirst.com)

[commissions@plusosc
ar.com](mailto:commissions@plusoscar.com)

Broker Support Line

Local: 321.434.4945

Toll Free: 877.693.6489

Individual and Family Plans Payment Deadline Extended to February 15

January Premium Deadline Extension

Health First Health Plans and AdventHealth Advantage Plans have extended the Individual and Family Plans January binder payment deadline to **February 15** to help ensure our members' health coverage remains active.

Please note that current members who were on autopay for 2021 will need to re-establish autopay for 2022 as we have a new premium billing platform.

Payment Options

Review the [Making a Payment](#) guide for easy reference of several convenient ways to assist your members in making a payment.

- Making one-time payments on behalf of the member
- Save a member payment method
- Enroll members in autopay

As a tool, feel free to share the [Member Premium Payment flyer](#), which is designed to walk your clients through helpful payment options.

If you have any questions, please contact the Individual and Family Plans sales team at HFHPIndividualSales@HF.org or our Individual and Family Sales Liaison, AnnMarie Chapman at AnnMarie.Chapman@HF.org or 339.788.0562.

We value and appreciate your partnership.



Health First Health Plans | 6450 U.S. Highway 1, Rockledge, FL 32955

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